



U-CONNECT SUBSCRIPTION FORM



I/We the undersigned,.....
 holder of (Please indicate: **Salary Account, Savings Account,**
 or **Business Account**) in the book of UNICS Plc., having read the terms and conditions and in due consideration of my
 status, hereby subscribe for the U-Connect Service. I therefore authorize UNICS Plc. to take all necessary dispositions
 to enable me enjoy this service.

SELECT PRODUCT TYPE	CONTENTS	TICK HERE
DIASPORA ACCOUNT	<ul style="list-style-type: none"> ➤ Online account history ➤ Internal transfers ➤ Make payment orders ➤ Stop payment orders 	
MORAL PERSONS	<ul style="list-style-type: none"> ➤ Online account history ➤ Request internal transfer ➤ Textus (SMS for every transaction) ➤ Payment of utility bills online 	
INDIVIDUAL BUSINESS ACCOUNT	<ul style="list-style-type: none"> ➤ Online account history ➤ Internal transfers ➤ Make payment orders ➤ Stop payment orders ➤ Textus (SMS for every transaction) ➤ Payment of utility bills online 	
SALARY ACCOUNT	<ul style="list-style-type: none"> ➤ Online account history ➤ Internal transfers ➤ Textus (SMS for every transaction) ➤ Payment of utility bills online 	



U-Connect is a unique offering from UNICS Plc. created to deliver niche and convenient services to its customers. This is a web based means of accessing your accounts and transaction history 24 hours a day, seven days a week from the comfort of your home or car or office.

Services Available Online			
ACCOUNTS VIEWING	FUND TRANSFER	STANDING INSTRUCTIONS	CUSTOMER SERVICES
View account activity	Internal fund transfer	Initiate standing instructions	Statement request
	Issue payment order	View standing instructions	Cheque book request
	Stop payment	Modify standing instructions	

APPLICATION INFORMATION

Name :
 Account No : Account No:
 Account No : Account No :
 Telephone/Mobile : Telephone/Fixed :
 Email 1 : Email 2 :
 ID Card No : Issued on : At :

Signature

Date

ELECTRONIC BANKING AGREEMENT

The following terms and conditions shall govern the UNICS Plc. Telephone and E-Banking Services:

1. The service allows the customers to give UNICS instructions by use of:
 - a) Username and secure message (email, SMS) for the following:
 - i) Obtain information regarding customers' balances as at day 1.
 - ii) Obtain information with regards to any instrument in clearing or any credit standing in the customer's account as at the last date of transaction on the customer's account.
 - iii) Authorize UNICS to debit customer's account to pay a specified utility bill such as CAMTEL, AES SONEL, CAMWATER and/or any other bills as specified by the customer subject however to availability of such bill payment under this service.
 - iv) Authorizing UNICS to effect a transfer of funds in-between the customer's accounts with the bank. v) Authorizing UNICS to effect any stop payment order.
 - vi) Authorizing UNICS to debit customer's accounts and load same into value card.
 - b) On receipt of instructions, UNICS will endeavor to carry out the customer's instructions promptly, excepting all or any unforeseen circumstances such as Acts of God, 'force majeur' and other causes beyond the UNICS' control 2. Before the service can avail any customer, he/she must have a combination of the following: i) An account with the bank ii) An access code, username and password iii) A GSM handset and computer (for SMS alert service) iv) An e-mail address
3. Under no circumstances shall the customer allow anybody access to his/her account through the service.
4. The access code/ password/ e-mail
 - a) The customer understands that his/her access code/password/e-mail is used to give instructions to UNICS and accordingly undertakes:
 - i) That under no circumstances shall the access code/ password be disclosed to anybody.
 - ii) Not to write the access code/password in an open place in order to avoid third party coming across same.
 - b) The customer instructs and authorizes UNICS to comply with any instructions given to her through the use of the service.
 - c) Once UNICS is instruct by means of the customer's access code, she is entitled to assume that those are the instructions given by the customer and to rely on same.
 - d) The customer's access code must be change immediately it becomes known to someone else.
 - e) UNICS is excepted form any form of liability whatsoever for complying with any or all instruction(s) given by means of the customer's access code if by any means the access code becomes known to a third party.
 - f) Where a customer notifies UNICS of his intention to change his access code arising from loss of memory of same, or that it has come to the notice of a third party, UNICS shall, with the consent of the customer, delete same and thereafter allow the customer to enter a new access code provided that UNICS shall not be responsible for any loss that occurs between the period of such loss of memory of the access code or knowledge of a third party and the time the report is lodged with UNICS.
 - g) Once a customer's access code is given it shall be sufficient confirmation of the authenticity of the instruction given.
 - h) The customer shall be responsible for any instruction given by means of the customer's access code. Accordingly, UNICS shall not be responsible for any fraudulent, duplicate or erroneous instruction s given by means of the customer's access code.
5. Customer's responsibility:
 - i) The customer undertakes to be absolutely responsible for safeguarding his username, access code and password and under no circumstance shall the customer disclose any or all of these to any person.
 - j) The customer shall be responsible for any fraud, loss and/or liability to the bank or third party arising from usage of the customer's access code and/or password being used by a third party and other unauthorized access. Accordingly, the bank shall not be responsible for any fraud that rises from usage of the customer's access code and/or password.
6. Upon enrolling of a customer for the service, she may be charged the applicable monthly fee and/or usage fee whether or not the customer makes use of the service during the period in question.
7. Under no circumstances will UNICS be liable for any damage, including without limitation direct or indirect, special, incidental or consequential damages losses or expenses arising in connection with this service or use thereof or inability to use by any party, or in connection with any failure of performance, error, omission, interruption, defect, delay in operation, transmission, computer virus or line or system failure, even if the bank or its representative thereof are advised of the possibility of such damage, losses or hyperlink to other internet resources are at the customers risk.
8. For the benefit and security of our transactions customers are to comply with applicable laws and undertake to:
 - i) Provide accurate information
 - ii) Obey the law. Customer agrees not to use the service for illegal purposes or for the transmission of material that is unlawful, harassing, libelous (untrue or damaging to others), invasive of another's privacy, abusive, threatening, or obscene, or that infringes the right of other.

iii) A violation of any of the rules (i-ii) is a ground for discontinuation of the service by the bank.

9. The customer expressly understands and agrees that use of the service is at his sole risk. The service is provided on an "as is" and "as available" basis.

I/We agree that the above terms and conditions shall govern my/our banking relationship with the UNICS Plc. as far as these services are concerned. Please tick the one applicable to you

Internet Banking

Telephone Banking (Transaction Notification)

SIGNED BY..... **SIGNED BY** (The Customer) (For UNICS Plc.)